

AMENDMENT TRANSMITTAL LETTER (Large Entity)

Applicant(s): BUCHTEL et al.

Docket No.

END919990078US4

| Application No. | Filing Date | Examiner | Customer No. | Group Art Unit | Confirmation No. |
|-----------------|-------------|------------------------|--------------|----------------|------------------|
| 10/621,750 | 07/17/2003 | Gabrielle A. McCormick | 30400 | 3629 | 1802 |

Invention: **METHODS FOR IMPROVING AN ORGANIZATION USING CULTURAL CHARACTERISTICS DEFINED BY LEADERSHIP FROM CUSTOMER RESEARCH**

COMMISSIONER FOR PATENTS:

Transmitted herewith is an amendment in the above-identified application.

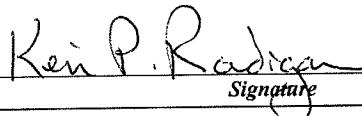
The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED

| | CLAIMS REMAINING AFTER AMENDMENT | HIGHEST # PREV. PAID FOR | NUMBER EXTRA CLAIMS PRESENT | RATE | ADDITIONAL FEE |
|--|-------------------------------------|-----------------------------|--------------------------------|------------|-------------------|
| TOTAL CLAIMS | 21 - | 22 = | 0 | x \$50.00 | \$0.00 |
| INDEP. CLAIMS | 3 - | 3 = | 0 | x \$210.00 | \$0.00 |
| Multiple Dependent Claims (check if applicable) <input type="checkbox"/> | | | | | \$0.00 |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT | | | | | \$0.00 |

- No additional fee is required for amendment.
- Please charge Deposit Account No. _____ in the amount of _____
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- The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0457 (IBM)
 - Any additional filing fees required under 37 C.F.R. 1.16.
 - Any patent application processing fees under 37 CFR 1.17.
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Signature

Dated: July 21, 2008

Kevin P. Radigan, Esq.
Registration No.: 31,789

HESLIN ROTHEMBERG FARLEY & MESITI, P.C.
5 Columbia Circle
Albany, New York 12203
Tel.: (518) 452-5600 / Fax: (518) 452-5579
E-mail: kpr@hrfmlaw.com

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on _____

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